



Buckinghamshire & Milton Keynes Fire Authority

Meeting and date: Executive Committee, 8 February 24

Report title: Performance Management – Q2 2023/24

Lead Member: Councillor Simon Rouse

Report sponsor: Mick Osborne, Deputy Chief Fire Officer/Chief Operating Officer

Author and contact: Craig Newman, Data Intelligence Team Manager,
cnewman@bucksfire.gov.uk

Action: Noting

Recommendation: That the report and recommendation below be approved for submission to the Authority:

1. It is recommended that the Performance Management – Q2 2023/24 be noted.

Executive summary:

This report details the suite of 69 performance measures split across 4 quadrants:

- 1) Public Impact
- 2) Response
- 3) Great Place to Work
- 4) Public Value

This report comprises of the Service performance against these measures for Q2 2023/24, see Appendix 1, containing the following:

- 1) Performance Measures Overview – each quadrant on one page
- 2) Performance Measures Details – shows actual performance alongside relevant trend information and where needed commentary.

At the end of Q2, 55 measures reported with a Blue, Green, Amber or Red status, nine are for information, five are awaiting information.

| BRAG | Number | | Total | % |
|------|--------|---------|-------|-----|
| | Target | Monitor | | |
| B | 13 | 3 | 16 | 25% |
| G | 24 | 3 | 27 | 42% |
| A | 10 | 0 | 10 | 16% |
| R | 8 | 3 | 11 | 17% |

Financial implications: A detailed understanding of the Service’s performance allows informed decision making in relation to future resource allocation. The balance of measures also allows an understanding of the Service’s financial performance and enables a view to be formed of its overall value for money compared with others.

Risk management: Performance and risk information is designed and presented to assist the Authority in the strategic decision-making through understanding the communities we serve and associated risk profiles. Performance management information is a major contributor to service improvement and to the effective prioritisation of resources.

Legal implications: There are no legal implications arising directly from this report.

Privacy and security implications: There are no Privacy and Security implications arising from this paper.

Duty to collaborate: There are no opportunities to collaborate directly from this report.

Health and safety implications: There are no specific Health, Safety and Wellbeing implications arising from this paper. Performance reports on Health, Safety and Wellbeing is subject to separate scrutiny and performance reporting.

Environmental implications: There are no environmental implications arising directly from this report. Performance measures will be developed during the year to provide reassurance that the Service is making progress against its recently approved Environment and Climate action plan.

Equality, diversity, and inclusion implications: There are no specific Equality, diversity and inclusion implications arising from this paper. Performance reports on Equality, diversity and inclusion are subject to separate performance reporting.

Consultation and communication: We aim to provide performance information incorporating stakeholder contributions. The report will be circulated throughout the organisation for information and awareness.

| Board | Date | Outcome |
|----------------------------|------------------|---------------------------------------|
| Senior Management Team | 21 November 2023 | Approved to go to SMB |
| Strategic Management Board | 16 January 2024 | Approved to go to Executive Committee |

Next steps -

- The performance measures will be reported quarterly
- Indicators and targets will be reviewed annually

Background papers:

Overview and Audit Committee, 8 November 2023: 2022-23 Annual Performance Monitoring

bucksfire.gov.uk/documents/2023/10/overview-and-audit-committee-8-november-2023-item-16-performance-monitoring-report.pdf/

Executive Committee, 13 September 2023: Performance Management – Q1 2022/23

bucksfire.gov.uk/documents/2023/09/executive-committee-13-september-2023-item-7-q123-24-performance-management-report.pdf/

Fire Authority, 14 June 2023: Performance Management – Q4 2022/23

bucksfire.gov.uk/documents/2023/06/fire-authority-annual-meeting-14-june-2023-item-19-performance-management-q4-2022-23.pdf/

Executive Committee, 22 March 2023: Performance Management – Q3 2022/23

<https://bucksfire.gov.uk/documents/2023/03/executive-committee-22-march-2023-item-8-performance-management-q3-2022-23.pdf/>

Fire Authority, 7 December 2022: Performance Management – Q2 2022/23

<https://bucksfire.gov.uk/documents/2022/11/item-14-fire-authority-meeting-7-december-2022-performance-management-q2-2022-23.pdf/>

Special Meeting of the Executive Committee, 7 October 2022: Performance Management – Q1 2022/23

[\(Public Pack\)Agenda Document for BMKFA Executive Committee, 14/09/2022 10:00 \(bucksfire.gov.uk\)](https://bucksfire.gov.uk/documents/2022/09/agenda-document-for-bmkfa-executive-committee-14-09-2022-10-00.pdf/)

| Appendix | Title | Protective Marking |
|----------|---|--------------------|
| 1 | BFRS Key Performance Measures: Q2 – 23/24 | N/A |